



Terms & Conditions

Thanks for taking the time to read our Terms & Conditions. We feel that these are really important to protect both parties and set a clear understanding from the start. We have tried to explain why these are written as they are, and hope you feel they are fair.

Booking

After you finalise the booking, and make a payment your place on the course is secure. From this point, should you wish to cancel your booking, the cancellation terms and conditions apply.

“Once you let us know you are interested in a course, it starts a chain reaction for us to re-look at coaching ratios, venue capacity and more. The earlier we get a firm commitment, the more time we have to find the very best coaches. Our courses do fill out, and as such, sadly we do need to turn athletes away to maintain the highest quality, but we are only willing to do this once we have a firm commitment”

Signing In

We sign athletes in and out at the beginning and end of each day. If you ticked the box to say that you are happy for them to sign themselves in and out, you acknowledge that we do not take responsibility for their whereabouts after the official end of the course once they have signed themselves out. Should you not tick this box, we will require to see the person picking them up in person.

Course Numbers

We believe keeping athlete to coach ratios low is essential in giving athletes the best experience and coaching. As numbers grow on courses, we are committed to providing more coaches and facilities. Should we not meet the minimum number for a course to run, you will at our discretion, either be offered private tuition over a shorter period of time, be booked onto another course at your convenience, or we will refund you.

Cancellation

We appreciate that sometimes unexpected things happen, and as such, cancelling might be the only option. To protect the future quality of the courses, the following conditions apply:

- If you give us more than 6 months notice, we will offer a full refund minus a 10% admin fee
- If you give us between 3 and 6 months' notice, we will offer a 50% refund
- If you give us between 1 and 3 months' notice, we will offer a 30% refund
- If you give us less than 1 months' notice you will forfeit the entire course fees

If the athlete fails to attend the course, the course fee will also be forfeited.

“Our aim with all our courses is to provide the best coaches in great coaching ratios, using lovely facilities. We carefully monitor the number of athletes who join us to ensure that this is what we offer, and always bring in more coaches to keep ratios at a performance level. To ensure that the very best coaches want to come and work with us time and time again, we do not pull out on our commitments to them, once we have offered them the opportunity to work with us. As such, it is not always possible to make a refund. We hope by doing this we protect the future quality of all our courses, and experiences of your athletes.”

Behaviour

We retain the right to send an athlete home should their behaviour be seen as dangerous or not be conducive with those around them having fun and learning. We see this as a last resort, and hope we never have to do this. Should your athlete be sent home due to behavioural issues, you will not be re-funded for the course.

“We are very lucky to attract enthusiastic girls, who are ready to and keen to have fun, learn lots and springboard their performance to the next level... as such, we hope we never have to dust off this section”

Weather

Lacrosse is an all season sport, and as such, we accept that sometimes (often) it isn't glorious sunshine when we play. Should the weather not be perfect, we will still continue to run the course, but redress the balance of inside, outside, theory and practical coaching to make sure we don't get cold and miserable. Please ensure that your athlete has appropriate clothing based on the weather, as this will help us make the most of the day, regardless of the weather. It will be at the coaches discretion whether it is unsafe to be outdoors, and as per the guidelines set out by the FIL (Federation of International Lacrosse) we will always stop playing in the event of lightning.

Illness

As a polite note, if your athlete is ill before or during the course, we kindly ask you not to bring them in, as it is unfair on the other athletes if they are contagious. If they fall ill during the day when at SixBySix, we will call the emergency contact, and make a sensible decision that is best for all concerned. Should they fall in during the course, we will be unable to refund any booking fees because of commitments to coaches, trainers and venues.

Injury

As with any sport, playing lacrosse involves an element of risk. Our coaches are experts at setting up practices and games to minimise risk, but the chance of injury and accident will always be there. Gum shields can help prevent serious injury, and as such wearing them on SixBySix courses is mandatory. We will not let an athlete play if she has forgotten her gum shield. The English Lacrosse Association recommends that goggles are worn to play lacrosse, however as they are not mandatory, we leave this choice up to the athletes and their parents / guardians. Should you wish your athlete to wear goggles, we invite her to please bring her own pair.

By signing up to these T&Cs you acknowledge that:

Lacrosse is a sport that has risks attached, and you give your permission for the athlete you are registering to participate in all the activities. You acknowledge that SixBySix cannot be held liable for any injury or accident that may occur. Should an injury occur, we will always have first aid trained members of staff on site. If that injury is of a serious nature and requires hospital treatment, every effort will be made to speak with the named emergency contact; however in the event that we cannot make contact, the senior member of staff acting 'in loco parentis' would make any immediate decisions for treatment in conjunction with hospital staff and any notes on the medical form. We will use the details you provide on your booking form to contact you. It is your responsibility to take insurance against personal injury, accident or loss whilst on a SixBySix course should you wish to do so.

Loss

Please note we do not take any kind of responsibility for personal items or equipment, including but not limited to their damage, theft or loss.

Photos and Videos

Photo and video can be both a valuable coaching aid, and help to make our website and other marketing pieces look jolly. We do however understand that this is a sensitive area, and needs to be treated as such. By signing up to a course you give consent for us to take photos and video of your athlete participating in course activities. In some cases there may be legitimate reason for denying consent. If this is the case, please let us know at the time of booking, so we can explore ways of helping.

We also do not wish to prevent parents from taking pictures of their athletes playing - indeed we do encourage you to share any shots and / or video clips with us that you are particularly proud of! Please do note however that we retain the right to ask that they be deleted, or ask any individuals not to take photographs or videos. We ask if you see something you are concerned about to let us know so we can address it.

We kindly ask for you to take responsibility to store the images securely, and ask you not to 'tag' images online, or add in the athletes' names, as this increases the risk to young people online.

And Finally!

We really hope you enjoy your time with us at SixBySix. If there are any problems, or worries, please give us a call, or send an email to hello@sixbysixperformance.com, as we like to think we are pretty friendly and are good at sorting out problems.

See you on the course soon!